
ORDER CANCELLATION & RETURN POLICY

This order cancellation and return policy, together with Terms and Conditions of Sale covers [Hot Rolled, Cold Rolled, PMP Plates and Galvanized) ("Products") sold by ArcelorMittal Nippon Steel India Limited ("AMNSI").

1. The order can be cancelled by the customer only if the status of the order is "Order Accepted". Once the status is changed to "Order Confirmed", the order cannot be cancelled or modified.
2. Online booked order will be auto cancelled if payment against the same is not received within 24 hrs.
3. Material cannot be return on account of Quantity difference in case it is lifted by Customer himself.
4. Refund against cancellation will be at the same rate at which Online booking was done.
5. Customer must return Original Invoice back to Supplier along with Material.
6. Partial cancellation will not be accepted.
7. AMNSI reserves the right to terminate or modify this policy at any time (except as to orders already accepted).